How is the CPUC Helping Consumers and Businesses Impacted by COVID-19?

The California Public Utilities Commission (CPUC) has taken a range of actions to mitigate the impact of COVID-19 on utility customers and small businesses. These measures include:

- **Reducing residential and business energy bills over the coming months** by utilizing the [CALIFORNIA CLIMATE CREDIT](http://www.cpuc.ca.gov/ClimateCredit).

- **Suspending electric, natural gas, and water utility disconnections** and restoring service to those whose service was disconnected prior to March 17, 2020. Please visit [www.cpuc.ca.gov/covid19protections](http://www.cpuc.ca.gov/covid19protections) to find your utility’s website for additional COVID-19 related relief.


- **Temporarily suspending wireless data caps and data coverage charges**. In addition, broadband companies may have special or low-cost options during this time. Find out what is available in your zip code by visiting [www.cpuc.ca.gov/caip](http://www.cpuc.ca.gov/caip).

- **Ensuring that critical wildfire safety preparation work continues** with minimal impacts on customers sheltering in place. More information here: [www.cpuc.ca.gov/covid](http://www.cpuc.ca.gov/covid).

For the latest updates, please visit:

- **CPUC COVID-19 Website** [www.cpuc.ca.gov/covid](http://www.cpuc.ca.gov/covid)
- **CPUC COVID-19 Consumer Protections Website** [www.cpuc.ca.gov/covid19protections](http://www.cpuc.ca.gov/covid19protections)
- **Small Business Administration** [https://disasterloan.sba.gov/ela/](https://disasterloan.sba.gov/ela/)
- **Center for Disease Control** [www.cdc.gov](http://www.cdc.gov)

For more information, contact the CPUC’s Public Advisor’s Office:

- **CALL:** 866-849-8390
- **EMAIL:** public.advisor@cpuc.ca.gov

California Public Utilities Commission

505 Van Ness Ave.
San Francisco, CA 94102

415-703-2782
800-848-5580 (Toll Free)

cpuc.ca.gov