



CITY OF FONTANA • 2013 ANNUAL REPORT







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MESSAGE FROM CITY COUNCIL



FONTANA CITY COUNCIL

**Jesus “Jesse”
Sandoval**

**Michael
Tahan**

**Mayor
Acquanetta Warren**

**Lydia
S. Wibert**

**Mayor Pro Tem
John B. Roberts**

Fontana as a community, has become a model in the Inland Empire thanks to the residents, businesses, and employees of our great community that have built upon a solid foundation that was laid by strong leadership, both past and present.

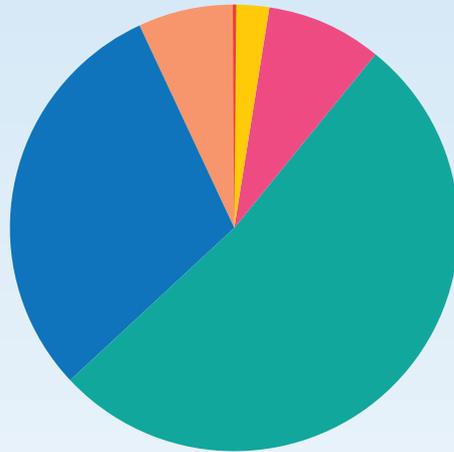
This foundation was built through investment in safety, investment in community, and investment in economic opportunity that has resulted in community stability, vibrancy and growth. This is all achieved through an eight step strategic plan:

1. To Create a Team
2. To Operate in a Business-like Manner
3. To Practice Sound Fiscal Management
4. To Promote Economic Development
5. To Improve Public Safety
6. To Invest in the City’s Infrastructure
7. To Concentrate on Intergovernmental Relations
8. To Increase Citizen Involvement

INVESTMENT IN COMMUNITY STABILITY

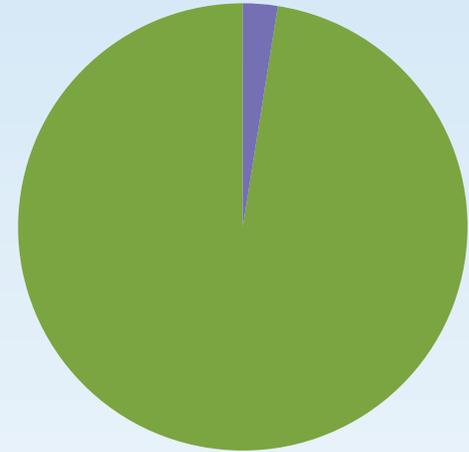
Our City is unified by a strong sense of community and a common goal: to be second to none in achieving high standards of quality as we grow and develop. We take great pride in our safe and attractive residential neighborhoods, which are complemented by recreational and educational facilities as well as diverse and growing employment opportunities. We are continuously working to create a community in which we can live, learn, work and enjoy all that Fontana has to offer.

TOTAL GRANTS AWARDED
\$4,535,829



| | | |
|---------------------------------------|------------------------------|-------------|
| ■ | Fontana Community Foundation | \$7,500 |
| ■ | Public Works | \$108,817 |
| ■ | Police | \$386,400 |
| ■ | Housing/Economic Development | \$2,365,742 |
| ■ | Engineering | \$1,357,451 |
| ■ | Community Services | \$309,919 |

TOTAL REBATES/DONATIONS RECEIVED
\$57,068



| | | |
|---------------------------------------|--------------------|----------|
| ■ | Public Works | \$1,537 |
| ■ | Community Services | \$55,531 |

COMMUNITY SERVICES



COMMUNITY



PARKS



PLAY



HEALTHY

- SERVES 205,000+ RESIDENTS
- 1.8 MILLION PEOPLE ATTENDED RECREATION PROGRAMS
- OVER 18,000+ VOLUNTEER HOURS - CITY COST SAVINGS OF \$450,000+
- 36 PARKS
- 59 SPORTS FIELDS
- 10 COMMUNITY CENTERS
- 600+ RECREATION OPPORTUNITIES
- 7 MILES OF PACIFIC ELECTRIC TRAIL
- 4 POOLS
- 3 GYMS
- 2 PERFORMING ARTS THEATERS



The Healthy Fontana program is proud to partner with First Lady Michelle Obama's *Let's Move!* initiative. *Let's Move!* is a comprehensive initiative that is dedicated to solving the problem of obesity within a generation, so that children born today will grow up healthier and able to pursue their dreams.



The City of Fontana has received 11 medals in reaching goals related to various initiatives coordinated by the Healthy Fontana program.

FONTANA AFTER SCHOOL PROGRAM
PARTICIPANTS SERVED:

41 ASES SITES **3,300** STUDENTS

RECREATIONAL SWIM
PARTICIPANTS SERVED

101,737

SPORTS PARTICIPANTS
SERVED

6,707



K-9 Pursuit Vehicle: During 2013, the Public Works Department completed interior design and build out on the new K-9 Pursuit Vehicle. The vehicle is specially designed to meet the needs of the Police Department's K-9 Program. The vehicle is the first Ford Utility K-9 unit built on the West Coast.

70%

OF TRASH DIVERTED FROM LANDFILLS AS A PART OF THE SOLID WASTE & RECYCLING PROGRAM

34,610

LINEAR FEET OF STREET STRIPPING

15,793

SQUARE FEET OF SIDEWALK REPAIRED AND REPLACED

40

LANE MILES OF PAVEMENT RESURFACING TO CITY STREETS

14,834

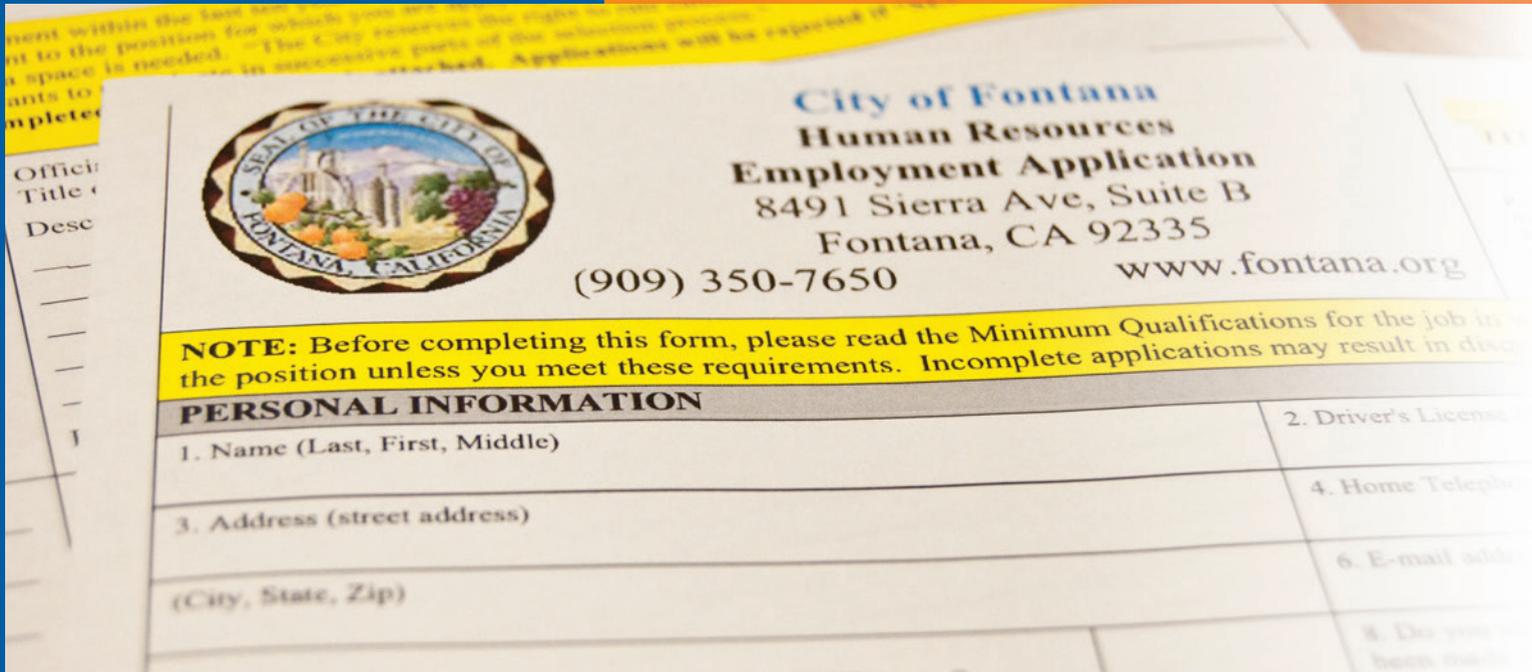
POTHOLE WORK ORDERS COMPLETED

2,135,042

LINEAR FEET OF SEWER MAINLINE CLEANED

384,505

LINEAR FEET OF SEWER MAINLINE VIDEO INSPECTED



RECRUITMENT AND SELECTION

25 Full-time & 30 Part-time

RECRUITMENTS TO DATE

Over 3500

APPLICATIONS PROCESSED FOR THE ABOVE RECRUITMENTS

33 Full-time & 367 Part-time

EMPLOYEES HIRED AND PROCESSED FROM THE ABOVE RECRUITMENTS

EMPLOYEE DEVELOPMENT

17 TOTAL NUMBER OF TRAINING CLASSES HELD

250 TOTAL NUMBER OF PARTICIPANTS

EMPLOYEE BENEFITS

521 ANNUAL OPEN ENROLLMENT FOR ACTIVE EMPLOYEES

206 ANNUAL OPEN ENROLLMENT FOR RETIREES

PROVIDED AFFORDABLE CARE ACT NOTIFICATIONS TO OVER **1100** EMPLOYEES



Fontana.org | FontanaCA | @CityofFontanaCA | KFON TV

Citywide Security Master Plan which enables:

- Identity Management
- Access Control
- Intrusion Detection (Alarms)
- Video surveillance

RFID Employee Badges issued to all full-time employees for continued and proactive Employee Safety measures

APS (Advanced Public Safety)

Fontana I.T. along with Fontana P.D. has successfully implemented and field tested handheld units which are able to electronically submit citations to the court.

Mobile Data Computers (MDCs)

Replacement of the MDCs in all Police vehicles and piloted a

project that will give MDC-like access through iPads used by motorcycle officers

NOVUS Streaming Video

The City's agendas are now seamlessly indexed to City Council videos which have resulted in allowing easier access for the public. This updated system has resulted in savings of over \$10,000 per year. The public can now view meeting videos and KFON's live stream from most mobile devices as well.

Laserfiche QuickFields

Intergrading QuickFields Scanning Module has resulted in the savings amount to over 20 person-hours per month, improves the processing time from days to minutes, and improves accuracy of achieved information.

CITY CLERK & CUSTOMER SERVICE



CITY CLERK

100%

OF PUBLIC RECORDS REQUEST AND
SUBPOENAS COMPLETED WITHIN 10 DAYS

100%

OF AGENDA POSTING

95,340

TOTAL PAGES
SCANNED

110,659

TOTAL PAGES
REVIEWED FOR QUALITY
CONTROL

253

TOTAL PUBLIC
RECORDS REQUESTS
PROCESSED

CUSTOMER SERVICE

1925

NEW BUSINESS LICENSE
REQUEST

340

NEW SEWER - RESIDENTIAL
AND COMMERCIAL UP
140 FROM 2012!



HOUSING

Affordable Housing

All Multifamily Housing projects are designed with features to ensure low rates of Police service calls in addition to being included in our Crime Free Multifamily housing program.

PASEO VERDE PHASE III: **46** AFFORDABLE HOUSING UNITS

TOSCANA APARTMENTS: **53** AFFORDABLE HOUSING UNITS

Neighborhood Stabilization Program

Under the Federal Housing and Economic Recovery Act, the City has received federal funds to establish a Neighborhood Stabilization Program (NSP). NSP funds are used to purchase and rehabilitate abandoned or foreclosed residential properties.

SOLD: **1**

REHABBED: **10**

RENTED: **7**



ECONOMIC DEVELOPMENT

Westtech College

Westtech College's 2-story 20,000 sq ft facility was completed in 7 1/2 months, in the summer of 2013. This included demolition of the former Performing Arts Center, which was previously used as a Kaiser Steel union hall. During construction more than 200 jobs were created including contractor and various subcontractors.

Long Range Property Management Plan (LRPMP)

Identified and categorized 113 parcels that are included in the LRPMP for the Successor Agency to the Fontana Redevelopment Agency.

Alternative Fuel Rebate Program

Established a program designed to encourage the purchase of alternative fuel or hybrid vehicles while increasing awareness of the benefits associated with driving a clean and high efficiency vehicle.

PUBLIC SAFETY

“Public safety has always been our No. 1 priority and through hard work coupled with an excellent police force, Fontana has received national recognition.”

— Mayor Acquanetta Warren



TOP 20 SAFEST CITY AWARD

One of the premier agencies in the Inland Empire, the Fontana Police Department has been recognized at the state and national levels for award winning community oriented policing programs. The Department continually strives in its commitment to the prevention of crime, the preservation of peace within the community, and a safe environment for its residents. Recognizing that police officers are the most visible extension of City government, the Department directs its efforts to providing professional, community-oriented service through inter-departmental teamwork and dedication, thus achieving the Department’s motto of “Service with Integrity” for it’s over 200,000 residents. With City departments working together with great inter-communication and the ability to work with all facets of the Fontana community, it’s no wonder why Fontana has been named one of the Top 20 Safest Cities in the US.

Fontana’s Police Department has created several safety and intervention programs such as assisting with potentially at risk youth to devising a neighborhood and business watch program to ensuring safe multi-family housing options, in addition to getting the community involved through volunteerism. It’s often said to make a better environment to live in, you have to start from within.

The Fontana Police Department, in partnership with the Fontana Unified School District and School Police, received the coveted Webber Seavey award for the Fontana Leadership Intervention Program (FLIP).



FLIP

The Fontana Leadership Intervention Program (FLIP) provides an education rich environment dedicated to building the next generation of community leaders. The success of the program is apparent in the analysis of Kaiser High School's disciplinary record, which revealed a significant drop in behavior issues since the start of the program.

Alcohol/drugs declined by 91%, assaults by 84%, truancy by 87% and damage to school property by 54%.

CERT

The Community Emergency Response Team (CERT) is an emergency preparedness program supported by the Federal Emergency Management Agency (FEMA).

There have been 24 graduating CERT classes which are conducted in both English and Spanish, with a total of 507 graduates, since its inception in August 2003.

CRIME-FREE MFH

The Crime-Free Multi-Housing Program (CFMHP) is a coalition of law enforcement, City staff/officials, business owners and tenants of apartment and mobile home communities. All are committed to providing a continued safe living environment for residents in apartment complexes.

The benefits include:

- A stable, more satisfied tenant base
 - Increased demand for rental units with a reputation for active management
 - Lower maintenance and repair costs
 - Increased property values
-

NEIGHBORHOOD/BUSINESS WATCH PROGRAMS

The Neighborhood and Business Watch Programs are designed to be managed by residents and business owners alike in cooperation with law enforcement to foster a safe environment within their community and business district.

Through this program, residents and business owners learn how to make their homes, businesses, possessions, and families and neighborhoods a safe place to live.

CPTED

Crime Prevention through Environmental Design or CPTED is a strategy used by architects, city planners, law enforcement and others, using the physical environment to create safe developments.

In Fontana, there are four main areas that are incorporated into new development throughout the City:

- Territory - Use of fences, signs, and landscaping
- Natural Surveillance - Purposeful placement of physical features that allow people to see what is happening around them
- Activity Support - Positive and legitimate activities are encouraged in public spaces
- Access Control - Proper placement of entrances, exits, fencing, landscaping and lighting

***Fontana is the 15th Safest City in the USA among Cities that have more than 200,000 residents by Business Insider.**



FIRE DEPARTMENT MILESTONES

Fontana Fire District Strategic Plan approved by the Fire Board. The strategic plan outlines short, medium and long range goals for improving the operational, prevention, and administrative functions of the Fire District.

Addition of Medic Squads at Fire Stations 72, 77, and 78. Medic Squads increase the Fire District's Emergency Medical Service delivery to the Community of Fontana.

An interactive Fire Safety Trailer has been purchased to promote fire safety by way of public education throughout the community.

Residential Assessment Program implemented to assist Fontana residents living in the Wildland Urban Interface areas of the City.

POLICE DEPARTMENT



109,558

CALLS FOR SERVICE

19,866

CITES ISSUED

1,591

TRAFFIC ACCIDENTS
INVESTIGATED

20,374

REPORTS TAKEN

FIRE PROTECTION DISTRICT



24,095

RESPONSE TOTALS FOR FIRE DISTRICT RESOURCES

176

ENGINE COMPANY BUSINESS INSPECTIONS COMPLETED

51

ENGINE COMPANY PUBLIC
EDUCATION PROGRAMS

3,553

FIRE PREVENTION
INSPECTIONS COMPLETED



Safe Routes To School

Increases the number of pedestrian-related infrastructure, traffic signals, sidewalk, and crosswalks

- Randall Avenue/Palmetto Avenue for Palmetto Elementary School

Highway Safety Improvement

Delivers a significant reduction in serious injuries on all public roadways

- Center median on Foothill Boulevard between Sierra Avenue and Mango Avenue
- Center median on Foothill Boulevard between Oleander Avenue and Cypress Avenue
- Traffic signal at Foothill Boulevard and Oleander Avenue

Emergency Vehicle Opticom System

Traffic signal priority is given to Police and Fire vehicles to reduce emergency response times

- Resulting in reduction of 20% in response times

Traffic Maintenance Center (TMC) and Traffic Synchronization/Coordination

A facility which houses staff and systems necessary to accomplish the day-to-day functions of incident management, traffic management, traffic coordination, arterial signalization, and emergency support

- The City owns and operates 173 signalized intersections. 146 are networked to the TMC through fiber optic lines
- Coordinated traffic signals can result in a 12% to 15% reduction in travel times



PLANNING

Planning Commission adopted official guidelines for CPTED (Crime Prevention Through Environmental Design)

The City was awarded a Compass Blueprint grant to perform a feasibility study for the intersection of Valley Blvd. and Sierra Ave. The study provides recommendations for safer pedestrian access at the intersection

Updating the 5th cycle of the Housing Element to include new state legislation which will ensure quality, safe housing available to residents of all income levels

BUILDING AND SAFETY

Providing no fee permits for solar installation to encourage alternative energy construction

Participating in the “Green Fontana” program which offers a rebate to developers who increase new home energy efficiency beyond Energy Star’s standards

Issued 2,347 Permits in 2013 – including industrial, commercial and single family residential.



ASSESSED VALUATION

FY 2011/2012

\$13,596,262,183

FY 2012/2013

\$13,988,584,638

DIFFERENCE

\$392,322,455

CHANGE

2.9%

WHERE DO GENERAL FUND DOLLARS COME FROM?

TOTAL REVENUE

\$89,541,961



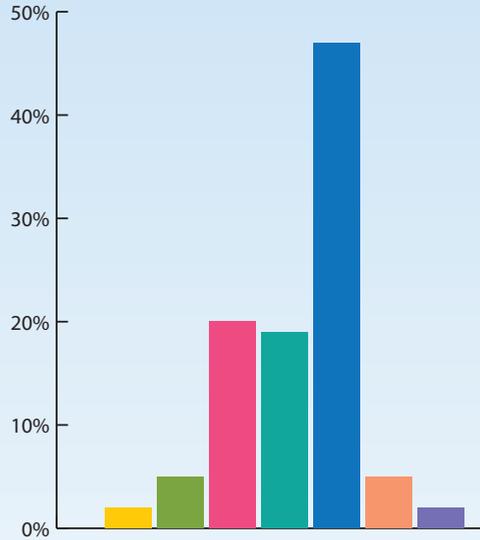
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|---|-------------------------------------|--------------|
|  | Sales Tax | \$29,160,503 |
|  | Franchise Fees | \$5,204,189 |
|  | Motor Vehicle In-Lieu Fees | \$102,472 |
|  | Property Tax | \$19,550,387 |
|  | Development Related | \$3,799,512 |
|  | Cost Allocation & Other Revenue | \$19,854,755 |
|  | Business-Related, Interest & Rental | \$8,954,419 |
|  | Recreation Programs | \$2,915,724 |



WHERE DO GENERAL FUND DOLLARS GO?

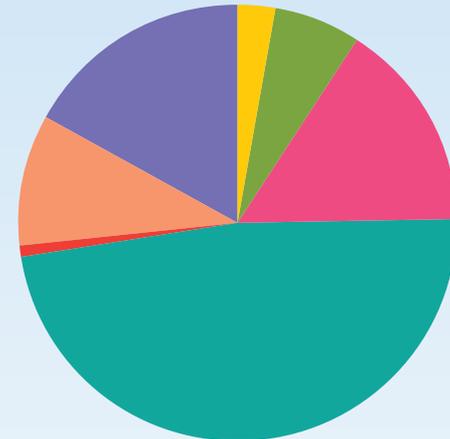
CONSUMER EXPENDITURES

TOTAL EXPENDITURES
\$87,482,709



| | |
|---|-----|
| ■ City Administrative | 2% |
| ■ Human Resources | 5% |
| ■ Administrative Services | 20% |
| ■ Development Services | 19% |
| ■ Police | 47% |
| ■ Debt Service | 5% |
| ■ Grant Matches | 2% |

TOTAL CONSUMER SPENDING
\$2,634,035,919



| | |
|---|-----------------|
| ■ Apparel & Services | \$74,673,420 |
| ■ Entertainment & Recreation | \$171,158,012 |
| ■ Food | \$406,264,061 |
| ■ Household Spending | \$1,257,736,399 |
| ■ Health Care | \$28,934,754 |
| ■ Insurance | \$253,779,670 |
| ■ Transportation & Travel | \$441,489,603 |



FONTANA IS COMMITTED TO INVESTING IN INFRASTRUCTURE

- 3 Freeway Projects in 2014
- Designed for residents, businesses, and commercial-industry properties
- Connecting the community

FONTANA IS COMMITTED TO FUTURE SUCCESS

Interstate 10 Citrus Avenue Interchange Improvement Project

Description: Replace existing four-lane bridge over 1-10 with a seven-lane bridge, improve on-ramps and off-ramps, upgrade intersection of Citrus Avenue and Valley Boulevard

Planned Completion: Spring 2014

Total Investment: \$59 Million

Direct and Indirect jobs Created: 767

Primary Benefit: Fontana Businesses



ABOVE: Interstate 10 Citrus Avenue Interchange Improvement Project; LEFT: Interstate 15 Duncan Canyon Road Interchange Project UPPER RIGHT: Interstate 10 Cherry Avenue Interchange Improvement Project



Interstate 15 Duncan Canyon Road Interchange Project

Description: Reconstruct existing two-lane bridge over 1-15 to a full six-lane overcrossing with on-ramps and off-ramps connecting to 1-15.

Planned Completion: Summer 2014

Total Investment: \$36 Million

Direct and Indirect jobs Created: 468

Primary Benefit: Fontana Residents

Interstate 10 Cherry Avenue Interchange Improvement Project

Description: Replace existing five-lane bridge over 1-10 with an eight-lane bridge, improve on-ramps and off-ramps, upgrade intersections at Cherry Avenue and Valley Boulevard and Cherry Avenue at Slover Avenue.

Planned Completion: Fall 2014

Total Investment: \$80 Million

Direct and Indirect jobs Created: 1040

Primary Benefit: Fontana Industrial Businesses



**WATER FOR TODAY
AND FOR
THE FUTURE**

Fontana Water Company and the City of Fontana

worked to open a new water treatment plant designed to remove perchlorate contamination from local groundwater and restore nearly 4 million gallons of drinking water per day to Fontana residents. Through federal funding a large part of the cost of the new plant was secured. The plant is comprised of Well F23A, which can pump 2,800 gallons per minute, two pair of ion exchange vessels with pre-filters, one granular activated carbon vessel, two 500,000 gallon reservoirs, a booster station and a well discharge pit.

Mayor Warren “It is critical that the city and the water company work together to solve the perchlorate problem because nothing is more vital to the economic health of our community than having a safe and reliable source of water.”

2013





Inland Empire Utilities Agency to bring recycled water to Southridge and the surrounding community for various parks and landscaped areas. This project will supply approximately 1000 acre feet of recycled water or more importantly save 1000 acre feet of precious drinking water annually, protecting this valuable resource for future generations. The project is scheduled for completion November of 2014.

2014





FONTANA
CALIFORNIA

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