



# FONTANA POLICE DEPARTMENT CITY OF FONTANA



**TO:** All Attendees of Area 4 Community Meeting  
**FROM:** Lt. Angela Stover, Area Commander Beat 4  
**DATE:** April 24, 2009  
**SUBJECT:** April 2, 2009 Community Meeting Minutes

## Lt. Angela Stover

- Welcomed all in attendance.
- Introductions included Ted Porlas from Code Compliance; Chuck Hayes, Keith Kramer, and Todd Heagstedt from Public Services; Sergio Quiroz from Landscaping; Dave Teater and Lauren Popescu from Traffic Engineering, Richard Brooks from Environmental, and Erica Permenter from Community Services.
- Calls for service statistics (includes residential and industrial):
  - Area One (North of 210 freeway) – 3,537 calls
  - Area Two (210 south to Foothill) – 10,949 calls
  - Area Three (Foothill south to 10 freeway) – 18,419 calls
  - Area Four (South of 10 freeway) – 6,719 calls
- Top ten calls for service (includes phone calls from citizens and officer initiated calls):
  - Traffic stops, 911, 911 wireless, Pedestrian stops, Medical assists, Repossession of vehicles, Follow up, 415 disturbance calls
- Types of calls for service:
  - Nearly 34% of calls for service were vehicle/traffic related. Vehicle checks, private property tows, abandoned vehicles, roadway hazards, DUIs, parking violations, towed vehicle calls, repositions, etc. Another 8% (254) were calls from 911 wireless lines. 415 subject, domestic, noise and party calls were 8%. Theft related calls were nearly 7%.

- Areas of concern:

In early March, about 10 vehicle burglaries took place between Beech and Citrus south of Jurupa. In the majority of incidents vehicle stereos and loose items were taken. One suspect vehicle was stolen, abandoned and recovered by Riverside Sheriff's Office.

There were two additional burglaries reported near the Aliso and Citrus area on March 28, 2009. No additional vehicle burglaries have been reported.

Reminder to report all suspicious activity. Even if an officer is not sent or a report is not generated; vital information is analyzed from call cards. Time frames, suspect descriptions, and vehicles can be pieced together by the police department's crime analysts. This will also help the police department determine where additional patrol is needed.

There was a report received that parks are being closed on Thursdays to allow campers inside the Southridge park. This information is being followed up on; thus far we are not aware of a city sanctioned event to allow camping each Thursday. RP/ was contacted and no further could be obtained.

### **Keith Kramer, Public Services**

- The city invests between \$3,000,000 - \$5,000,000 annually in pavement rehabilitation of existing streets, depending on funding availability. Typical repair strategies include; complete reconstruction, pavement overlay and slurry seal.

Southridge Village for the year 2008/2009 has approximately 5.4 million square feet. 4.8 million square feet will be slurry sealed and 806,000 square feet will receive asphalt rubber aggregate membrane (ARAM). The estimated cost of construction is \$2,000,000. The estimated construction schedule will be June – July 2009.

Streets will be closed for a period of time and no parking signs in place. They will strive to keep down time at a minimum so residents will not be inconvenienced.

The schedule is to start the work in June. Mailers will be sent out to all residents in advance.

## **Lauren Popescu, Traffic Engineering**

Traffic updates:

Phase one: Sierra to Poplar is ahead of schedule and will be complete at the end of August. There will be one way traffic on the east side of the street for less than two months, two lanes east bound and one lane west bound.

Phase two: Poplar to Hemlock is being completed by a private developer, and a schedule has not yet been established.

Phase three: Hemlock to Cherry – they are working on the design and there will be two lanes in each direction.

## **Ted Porlas, Code Compliance**

The code compliance department is making a concerted effort to stay on top of foreclosures in the city, i.e. yards being maintained, no broken windows, etc. If citizens notice problems at vacant properties please call code compliance at 350-7686 to report the problem.

## **Dave Teater, Public Services**

An all-way stop will be placed at Citrus and Cypress due to a traffic collision. The installation should be in by April 10<sup>th</sup>; in the meantime a warning sign with flashing lights will be put in place.

## **Lt. Angela Stover**

There are several upcoming events in the city including an Easter Egg Hunt, City Council Meeting on April 14<sup>th</sup>, Special Olympics on April 18<sup>th</sup>, Teen Fest, and Relay for Life.

There is a new program on the police department website at [www.fontanapd.org](http://www.fontanapd.org) called Cop Logic. Cop Logic is a new online police reporting option for the public. This web based reporting system will allow the public to file certain incident type reports (minor theft, vehicle burglary, lost property, vandalism, child custody violations, and hit & run accidents) over the internet at their convenience.

The service will allow the public to file a report at a time that is best for them without having to wait for an officer to respond or call them back. The public will be able to print a temporary copy of the report upon completion. The report will be reviewed by a police corporal and once approved the filing person will receive an email with a copy of the report attached without cost. The report will transfer into the Fontana Police Departments records management system and receive the same investigation and statistical analysis ability as if the report had been filed by a police officer.

This web based reporting option will allow officers more time to address community needs while keeping pace with the public expectancy to complete services via the Internet.

If you use the program please be sure to provide a contact number so the police department will have a way to call you, if needed.

If you're reporting a crime that occurred outside Fontana Police Department's jurisdiction you will be notified that you need to contact the proper agency. The reporting jurisdiction is where the incident or crime occurred in most cases. Coplogic cannot be used to report incidents or crimes that occur outside Fontana Police Department's jurisdiction.

### **Linda Burton, Community Assistance Program (CAP)**

- The City of Fontana in partnership with the Water of Life Community Church offers Fontana residents no-cost or low-cost community services through the **C**ommunity **A**ssistance **P**rogram (CAP). CAP provides area residents with the ability to readily access resources and community services; which enrich the lives of families and individuals, enabling them to lead more productive lives.

Fontana's CAP program brings together community assistance organizations, local churches and schools to create a network designed to solve problems and assist people in need. For more information go to [www.FontanaCAP.org](http://www.FontanaCAP.org) or call Linda at (909) 463-0103 x198.

- All residents are invited to attend the CAP Resource Fair which will be held on Thursday, April 30, 2009 from 10 a.m. – 2 p.m. The event will be held at the Jessie Turner Center located at 15556 Summit Avenue, Fontana. This is a great opportunity to meet agency representatives from all parts of San Bernardino County who offer all types of services that are offered to residents at no-cost or low-cost. For a list of services and agencies participating in the Resource Fair go to [www.FontanaCAP.org](http://www.FontanaCAP.org) and click on "resources."
  - Lt. Stover reported that to date approximately 475 cases have been filed using Coplogic saving about 596 police officers hours.

### **Concerns of South Fontana residents:**

- **Asked what can be done about commercial vehicles driving on Sierra at Jurupa on the non-truck route and using their "Jake break," which causes a noise disturbance.**

- Lt. Stover advised residents to call the police department during time of occurrence or keep notes on the times this is happening and then report it. The traffic units can then extra patrol during those days/times to see if a violation of the vehicle code is occurring. Often times, drivers are well out of the area before we can respond to a call. Proactive measures through our Traffic Division Supervisor are our best option and rely on a timeline provided by concerned residents.
- **Asked if there is a curfew for teenagers in Fontana.**
  - Lt. Stover advised the curfew is 10 p.m.
- **Teenagers have been seen at the Stater Brothers shopping center at Sierra and Jurupa during the time they should be in school, and also after 10 p.m. at night.**
  - Lt. Stover advised that Fontana PD School Resource Officers, Gang Officers, and the School Police do truancy and curfew sweeps. If the problem with curfew continues to be a problem call the police department and a curfew sweep may be put in place.
  - Email messages will be sent notifying officers of this information and extra patrols requested.
  - No date has been set for the next curfew or truancy sweep.
- **At Almond and Jurupa kids are crossing the streets all over and don't use the crosswalks.**
  - Upon receiving this complaint the Traffic Division responded as well as School PD. Although we believe these incidents occur, they are oftentimes not recreated with a mark unit present.
  - See Community Enrichment section
- **At Sycamore Elementary School parents are stopping whenever and wherever they want.**
  - Motors continue to aggressively work this area.
  - See Community Enrichment Program section
- **Whose decision was it to have the verified response program?**
  - Lt. Stover advised it was presented by the police department to the city council. The city council approved the plan and an ordinance was adopted.
  - Councilman John Roberts was also at the meeting and explained Council's vote and support for this program.
  - Lt. Stover stated she brought the statistics to the last two meetings, but did not have them on hand. She agreed to provide them in the Action Item section of the minutes.

## **Action Items completed or in progress after our meeting:**

- **Community Enrichment Program**
  - Collaborative effort with other city departments to improve upon quality of life issues in a specific geographical area.
    - On Thursday, April 16, 2009-A Community Enrichment Program took place in Area 4. Although it was the day our CLETS computers (provides vehicle and personal information necessary for citations) and local protest took some of our resources, the efforts of those involved are impressive. Although typically an all day event, issues beyond our control restricted us to about a half day of enforcement.
      - 9 vehicle impounds
      - 135 parking citations
      - 4 moving violation
      - 3 vehicles marked and tagged.
  
- **Verified Response follow up information**
  - [http://www.fontana.org/police/Verified\\_Response/Verified\\_Response.htm](http://www.fontana.org/police/Verified_Response/Verified_Response.htm)
    - Review of alarm ordinance between October 9-April 9<sup>th</sup> revealed the following statistical data
      - Responded to 74 burglar alarms, 9 of which were legitimate and were verified prior to calling us. All 9 were commercial burglaries.
      - Responded to 272 panic/robbery alarms (these require no verification), 2 of which were legitimate.
      - Had 681 calls into dispatch reporting reporting burglaries, of which 607 were prohibited calls leading to billing.
      - Additional FAQs and explanations of our program are on the PD website.
  
- Resident request for additional information regarding the overpasses being built in the southend was forwarded to Traffic Engineering on April 26, 2009.
  
- Complaint of Commercial vehicles on Juniper between Santa Ana and Jurupa.
  - Received complaint on April 13, 2009. On April 14, 2009 Traffic Officer responded and collected intelligence on the traffic patterns in that area. Violations were observed and citations were issued. One particular trucking company was identified as using this area as a standard path of travel. The owner of the company was contacted and was unaware of this issue. During follow up visits to that area, the officer has not seen the trucks in the area as the owner promised. Traffic will continue monitoring this area.

- Numerous reports of party calls in the area of Santa Ana/Bennett. Area Commander project initiated.

### **Ending Note from Lt. Stover:**

Thank you to all that came to the last A/C meeting. I am thrilled with the turn out, both familiar and new faces. Please continue to bring others. The more we communicate; the more successful this program becomes.

I would like to thank those that bring questions and problem issues to my attention. I would also like to thank those that take the time to express their appreciation and positive feedback for the officers' efforts. This information is forwarded to the officers and their supervisors and is a positive reminder that we do what we do for a reason..."To make a difference."

Keep in mind if you have an issue that you would like to discuss or bring to my attention, you do not need to wait several months until our meeting to contact me. You may call (909) 350-7708 or email [astover@fontana.org](mailto:astover@fontana.org) at any time.

Last note is that I will be on vacation from June 9<sup>th</sup>-July 1<sup>st</sup>. In my absence, please contact the on duty Watch Commander for assistance. Emails and phone messages will not be checked during this time out of state. If you have a general inquiry not requiring a police response or Watch Commander, please call Amber Smith at (909) 350-7710.

Have a safe summer! I will see you July 2, 2009.

### **The next meeting date:**

**July 2, 2009 at 6:30 p.m. at Southridge Middle School.**

**Please submit any items for the next meeting's agenda by **June 12, 2009** to:**

Amber Smith  
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(909) 350-7710  
[asmith@fontana.org](mailto:asmith@fontana.org)